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We will gladly advise you.



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Probst gets things moving –
innovative, efficient and ergonomic



New
App:
Probst-
Service.
Now at
Android/
iOS store.



www.probst-handling.com

Video call



Products

On location at the tap of a button

- Use the camera function in your smartphone (Android or iOS) to connect directly to a Probst service technician and express your concerns
- Get quick support and help
- Avoid downtime at the construction site



This is how it works:

- First, call us at the following telephone number: **+ 49 7144 3309 0**. You will be connected with the responsible service employee, with whom you can express your concerns

- Now open the **Probst Service** app in your smartphone. After saving the camera settings, you will see your **service number** and **password*** on the screen. You can now transmit these by tapping the share button.

The connection is established and your screen switches to camera function. An employee answers via voice.

This video call function turns your mobile phone into the “eye and ear” of the service technician. Fast help is therefore guaranteed – wherever you are in the world. You can be sure of that.

*Access data remains valid for 1 hour

Search for operating instructions, spare parts and product information

- 24-hour access to the most important information on Probst products
- Spare parts lists, operating instructions and product information are immediately available or can be downloaded to your device

This is how it works:

- In the app's home page, tap on the **Products** button located in the lower part on the blue background
- Now enter a product name or the Probst item number in the search window

Our service app for smartphone / tablet (Android and iOS) is now available for free download



Through Internet Explorer, you can download and install the desktop versions (Windows/MAC):
<https://service.probst-handling.com>

Run the application directly in Firefox and Chrome (Windows/MAC):
<https://service.probst-handling.com>

